

# Welcome to the City of Milpitas!

**The Good Neighbor Manual highlights the guidelines that visitors must follow during their stay in a short-term rental unit.**

**For your enjoyment of the unit and to preserve the peace and quiet of the surrounding neighborhood.**

**Here are some tips for homeowners and travelers on how to Stay Neighborly**

## Noise



Quiet hours are from 10 p.m. to 7 a.m. Consider moving indoors after 10 p.m. and be considerate of neighbors when conducting any outdoor activities

## Local Resources



Milpitas Police Emergency – 9-1-1 or (408) 263-1212  
Milpitas Police Non-Emergency – (408) 586-2400  
Animal Services: (530) 587-5948  
Code Enforcement: (408)-586-3072

## Occupancy



Overnight occupancy (9 p.m. to 7 a.m.) of short-term rentals is limited to two adults per bedroom, plus one additional adult. Children under 16 do not count towards this limit. Check with your host about any questions related to occupancy limits.



## Compliance and Potential Fines

The City of Milpitas makes every effort to work with guests and property managers to resolve issues of non-compliance with the Short-Term Rental Ordinance before issuing citations or fines. Repeat or excessive non-compliance, however, may result in fines of up to \$500 per day or more for the guest, property owner, or both.

## Parking



Park only in the designated parking areas provided for your rental unit. Do not block any driveway.



## Local Contact Person Information

Your host is required to designate a local contact person who is able to respond in person to any code compliance matters related to your rental within one hour.

Your rental's local contact person information is:

Name: \_\_\_\_\_  
Phone Number: \_\_\_\_\_



## Waste and Recycling

Don't be a litterbug! Please put your trash in the proper containers both inside the rental and outside.



## Pets

Pets must always be secured on the property. Please do not leave pets unattended or allow them to roam unleashed, and always clean up after them.

The Short Term-Rental program is administered by the Milpitas Planning Department.

If you have general program questions please contact us at 408-586-3279, or by email at [shorttermrentals@milpitas.gov](mailto:shorttermrentals@milpitas.gov)

<https://www.milpitas.gov/507/Short-Term-Rental>