



City of Milpitas Announces...

Another Way to Pay Your Bill.



You can now pay your utility bill with
CASH at CVS Pharmacy or 7-Eleven
store locations nationwide -- with
PayNearMe.



- Thousands of payment locations across the country
- Many locations are open 24/7
- No fees (make a payment at no additional cost)
- Guaranteed payment

Here's How PayNearMe Works

1 Use the barcode printed on the back paystub of your Utility Service Bill **-or-** log into the Invoice Cloud payment portal to access your account and get a barcode.

2 Bring your barcode to any CVS Pharmacy or 7-Eleven store, hand it to the cashier and pay with cash.

3 Collect your receipt. The City will be notified of your payment within 15 minutes.

More Bill Pay Options:

- Pay your bill **online** with credit/debit card or electronic check - it's FREE!
- Prefer the phone? Call **844-678-4546** to make a secure payment 24/7.
- Use your mobile device to **Pay by Text**. Get notifications and pay your bill via text message.

www.milpitas.gov



Powered by **InvoiceCloud**™



FREQUENTLY ASKED QUESTIONS for City of Milpitas Customers

PayNearMe is a convenient way to pay your Utility Service Bill with CASH at 8 local **CVS Pharmacy** and **7-Eleven** stores in Milpitas - plus thousands of other locations nationwide.



THOUSANDS OF
PAYMENT LOCATIONS



GUARANTEED
PAYMENTS



MANY LOCATIONS
OPEN 24/7

What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment using cash at thousands of trusted retail locations nationwide - including CVS Pharmacy and 7-Eleven.

What does a PayNearMe barcode look like?

You'll find a standard barcode on the back of the paystub of your Utility Service Bill. Use this barcode to pay your bill with cash only at CVS Pharmacy and 7-Eleven locations nationwide.

Where are the participating locations?

Locally, there are 8 CVS Pharmacy and 7-Eleven locations in Milpitas. Plus, there are thousands more stores nationwide. You do not need to wait in a separate line, but can make a PayNearMe payment right at the regular checkout counter. A list and map of participating locations will be included with your barcode.

What is the fee to make a PayNearMe payment?

There are NO additional processing fees.

Is there a limit to how much you can pay in cash?

There is a \$1,000 maximum amount per transaction.

How will I know my payment has been accepted?

You will receive a receipt with a date and time stamp from the cashier as proof of your payment.

When will the City be notified of my payment? Do I need to follow up?

No follow up is necessary. Within 15 minutes of making a payment, a notification will be sent to the City. Your receipt is proof of payment.

Who can I contact for help or questions?

For **Payment** questions: Email support@PayNearMe.com or call 888-714-0004.

You may also visit: paynearme.com/support.

For **Billing** questions: Contact the City by phone at 408-586-3100 or via email at: FinanceCustomerService@ci.milpitas.ca.gov