



City of Milpitas

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[www.milpitas.gov](http://www.milpitas.gov)

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## Rent and Mortgage Relief Program

### Milpitas, CA – December 20, 2022 – FOR IMMEDIATE RELEASE

The City of Milpitas is launching its Rent and Mortgage Relief Program to help low- and moderate-income residents who have been negatively impacted by the COVID-19 pandemic. The federal government has allocated American Rescue Plan Act (ARPA) funding to the City of Milpitas for communities, organizations, and businesses that have been adversely impacted by the COVID-19 pandemic. The City Council has approved the use of \$950,000 to assist Milpitas residents. The financial assistance will be split with 75% of the funding distributed to rent relief and 25% to mortgage relief. The Rent and Mortgage Relief Program will provide up to \$5,000 in rent relief, and up to \$15,000 for mortgage relief per household.

The rent relief portion is launching at 9 A.M. on December 20<sup>th</sup> to help Milpitas residents in need of support during the holiday season. The City will be working with its Rent and Mortgage program administrator, FORWARD, to open the mortgage relief program in Quarter 1.

To be eligible for the Rent and Mortgage Relief Program, households must meet the following requirements:

- Have been a resident of Milpitas for at least six months
- Experienced an economic hardship due to the COVID-19 pandemic. Hardship must have occurred after January 21, 2020
- At or below the 120% Area Median Income (AMI) limit for Santa Clara County

Household Size	1	2	3	4	5	6
120% AMI	\$141,500	\$161,750	\$182,000	\$202,000	\$218,400	\$234,500



FORWARD was selected through a fair and competitive procurement process in accordance with the federal rules and regulations for ARPA funded programs. FORWARD will utilize its software to streamline the application process, compliance, report, and deployment of grants in a fair and equitable manner. Applicants and qualifying households can expect:

- To apply through FORWARD's online application portal available in 68 languages
- Access to application support available in multiple languages via phone, text, and email

"The City of Milpitas strives to create a healthy and strong community and this program is another pathway for helping residents maintain housing security," said City Manager, Steven G. McHarris.

"The FORWARD team and the City of Milpitas share a commitment of administering programming equitably and securely," said Adnan Mahmud, CEO of FORWARD Platform. "This rent relief program will help Milpitas residents stay afloat as they continue to navigate the financial hardships of rising inflation."

If you have questions about the Rent and Mortgage Relief Program, please call the Housing Team at (408) 586-3240 or send an email to [Housing@milpitas.gov](mailto:Housing@milpitas.gov).

To apply please visit: <https://forwardplatform.com/city-of-milpitas-rent-mortgage-relief-programs/>

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#### About the City of Milpitas

Located at the southern end of San Francisco Bay, Milpitas is a progressive community that is an integral part of Silicon Valley. A full-service city with water utility, sewer utility, police and fire services, Milpitas celebrates a diverse population of over 80,000. Under a Council-Manager form of government, the City Council has established the following seven priority areas of service and policy: public safety, environment, transportation and transit, economic development and job growth, neighborhoods and housing, community wellness and open space, and governance and administration. For more information visit: [www.ci.milpitas.ca.gov](http://www.ci.milpitas.ca.gov)

#### About FORWARD

The FORWARD Platform is the leading comprehensive Integrated Program Administration (IPA) solution for state and local governments across America. FORWARD modernizes the government's approach to administering programs by integrating all essential services, components, people, and technology into a single, streamlined, secure solution. From setting up the application back-end, community outreach, marketing, support in multiple languages, eligibility screening, fraud detection, and distribution, to reporting. FORWARD distributes resources faster than ever before while also cutting waste, fraud, and administration costs. FORWARD has already helped governments administer dozens of programs to get resources to households and businesses quickly, cost-effectively, and securely. To learn more, visit [www.forwardplatform.com](http://www.forwardplatform.com).