

CONNECTED

Milpitas Community Newsletter

February - April 2018
Volume IV



Holidays & City Events

FEBRUARY

6th Black History Month Flag Raising
5:30PM - 6:30PM
Cesar Chavez Plaza

8th Lunar New Year
6:00PM - 8:00PM
Milpitas Community Center

12th Lincoln's Birthday: City Closed

19th Presidents Day: City Closed

MARCH

11th Daylight Saving Time
Turn Clocks Ahead 1hr

APRIL

14th MLK Assassination Anniversary
Cesar Chavez Plaza

28th Commissioner's Lunch
Milpitas Community Center

28th Hands Only CPR Training
9:00AM - 2:00PM
Fire Station 1

The City of Milpitas
Welcomes:

Interim City Manager,
Dianne Thompson

&

New City Manager,
Julie Edmonds-Mares

See page 2 for more information

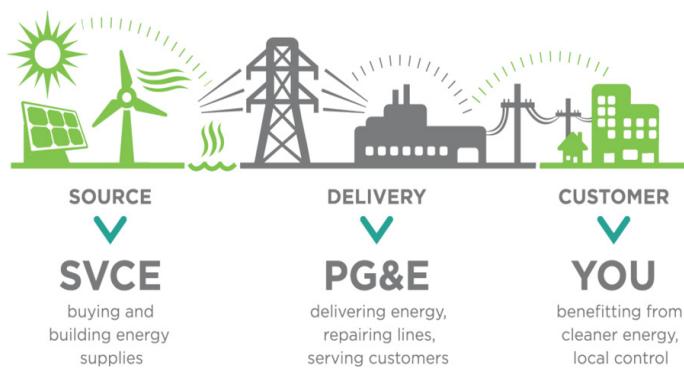


NEW CLEAN ELECTRICITY PROVIDER SET TO ARRIVE IN MILPITAS

The Milpitas City Council voted unanimously in November 2017 to join Silicon Valley Clean Energy (SVCE), a community-owned agency that provides carbon-free electricity to residential and commercial customers for a majority of Santa Clara County communities. As a public agency, net revenues are returned to the community to keep rates competitive and provide clean energy programs that result in large meaningful greenhouse gas reductions for the community.

SVCE is a Community Choice Energy agency and works in partnership with PG&E. SVCE buys clean electricity direct from the source—encouraging the kind of market growth and competition that results in more renewable energy sources and lower energy generation rates. PG&E delivers electricity over existing power lines, and continues to maintain the lines and provide customer service as they always have. Your bill continues to come from PG&E, with SVCE generation charges replacing those from PG&E.

The City of Milpitas will join the current SVCE member communities of Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Morgan Hill, Mountain View, Saratoga, Sunnyvale and unincorporated Santa Clara County. The official launch date for enrollment is scheduled to occur between mid to late 2018. More information about Silicon Valley Clean Energy can be found by visiting www.ci.milpitas.ca.gov/sustainability.



CITY OF MILPITAS NAMES JULIE EDMONDS-MARES AS CITY MANAGER



On Tuesday, January 16, 2018, the Milpitas City Council unanimously agreed to begin contract discussions with Julie Edmonds-Mares to be the permanent City Manager for the City of Milpitas, following a national

recruitment.

Julie Edmonds-Mares has more than thirty years of experience in the public, private, and academic sectors. She joined the City of San Jose in 2007 and is currently a Deputy City Manager for that city. In that position she plays a key leadership role to help the City organization focus on partnerships, civic engagement, and collaboration with community stakeholders at all levels to create and maintain safe and healthy neighborhoods.

Previously, Edmonds-Mares had served as Director of the San Jose Department of Parks, Recreation and Neighborhood (PRNS). During her tenure in PRNS Julie championed strategic change to provide quality programs, facilities, and natural resources while ensuring good stewardship[of public funds.

Before San Jose, Julie worked for the City of Tucson for nearly twelve years as Deputy Director if Budget and Research, Assistant to the City Manager, and Human Resources Administrator.

Julie holds a bachelor's degree in business management and a master's degree in education. In addition, she is a graduate of the Southwest Leadership Program in Public Policy Management from the University of Arizona's Eller College.

She has been an adjunct faculty member and presenter for various professional associations and universities on topics including financial sustainability, strategic and business planning, operational management, leadership, and managing change.

The Council also appointed Dianne Thompson as the Interim City Manager. The City is fortunate to have an experienced, retired City Manager in Thompson until Edmonds-Mares is ready to start.

DECEMBER 12, 2017 • MILPITAS, CA

Going Green

COMMUNITY WORKSHOP

OVER 200 RESIDENTS ATTEND GOING GREEN COMMUNITY WORKSHOP HOSTED BY THE CITY OF MILPITAS AND THE COUNTY OF SANTA CLARA

The City of Milpitas, in partnership with the County of Santa Clara, hosted a Going Green Community Workshop on Tuesday, December 12, 2017. Over 200 Milpitas residents attended the event to learn about new environmental programs and initiatives related to renewable and carbon free electricity, financing, recyclables, organics and garbage collection services.



The workshop first introduced Property Assessed Clean Energy (PACE) Financing, a home loan program to help assist property owners pay for energy and water efficiency upgrades, and Silicon Valley Clean Energy (SVCE), an alternative clean energy provider that supplies carbon-free and renewable energy for Milpitas residents and businesses. The workshop also covered Milpitas Sanitation, the new service provider for the collection of garbage, food scraps, recyclables, and yard trimmings in the City of Milpitas, and representatives from the County of Santa Clara informed the audience about Energy Upgrade California® Home Upgrade, a statewide rebate program for energy-efficient home improvements.



The Milpitas City Council unanimously approved additional PACE programs and joining SVCE in November 2017. More information regarding the new environmental initiatives and programs can be found by visiting www.ci.milpitas.ca.gov/sustainability.

ONLINE PERMITTING IS AVAILABLE 24/7

With the holiday season over, now is the best time to consider repairing a leaky roof, replacing an outdated water heater or furnace, or install the much needed solar panels you have always desired. Did you know the City of Milpitas offers an all-inclusive online permitting system for Milpitas homeowners who desire obtaining their permits without leaving their home? Yes, you can file your permits at any time from the comfort of your home or office. This system is available 24 hours a day, 7 days a week. A comprehensive list of available online permit types can be found by visiting www.ci.milpitas.ca.gov/epermits



FINANCING FOR CLEAN ENERGY HOME IMPROVEMENTS SET TO EXPAND IN MILPITAS

The Milpitas City Council voted unanimously in November 2017 to expand the number of Property Assessed Clean Energy (PACE) programs in the City of Milpitas. PACE programs enable Milpitas property owners to finance a wide range of energy and water efficiency upgrades by attaching the financing to their property tax bill. Typical upgrades include solar installations, attic insulation, energy efficient windows, water-on-demand water heaters, greywater systems, roofing, plumbing, and more. Additional information about PACE Financing can be found by visiting www.ci.milpitas.ca.gov/sustainability.

The City of Milpitas is neither the sponsor nor the provider of PACE loan programs in Milpitas. The decision to enter into a PACE loan is a significant financial decision that should only be made after reading the PACE loan documents so that you understand your obligations. You may also wish to seek professional advice from an attorney or tax adviser before entering into a PACE loan. In the event that you default on repaying a PACE loan, the PACE loan provider can foreclose on your property. The City of Milpitas does not endorse any of the PACE programs authorized to conduct business in Milpitas.

Welcome to the Milpitas Public Works Department

Our Mission: The Public Works Department is committed to enhancing the quality of life and ensuring public health and safety in the community.

The Public Works Department operates and maintains the City's infrastructure and facilities including public streets, utilities, parks, street landscaping, City vehicles, and City buildings. The seven functions are Administration, Streets Maintenance, Utility Engineering, Utility Operations and Maintenance, Trees and Street Landscaping, Fleet Maintenance, and Facilities Maintenance.

[Submit a Service Request](#) [Contact Us](#)

Water Sewer Storm Recycled Water Parks, Trees, & Landscape Maintenance Streets, Sidewalks, Signals & Lighting

ENSURING PUBLIC HEALTH AND SAFETY IN THE COMMUNITY

The Milpitas Public Works Department is committed to enhancing the quality of life and ensuring public health and safety in the Milpitas community, and now has a revamped website for a more user friendly residential experience when needing to connect with the City of Milpitas in the case of a service request submittal. The critical component to the website allows residents the ability to submit an online service requests when maintenance is required, which enhances the department ability to track down and repair day-to-day sidewalk, street, park, and utility concerns. The newly revamped website also includes twelve customer icons that helps residents pinpoint the divisions, programs, and contacts within the Public Works Department functions. Milpitas residents can visit the revamped website by visiting www.ci.milpitas.ca.gov/publicworks.

WELCOME NEW RESTAURANTS:

Happy Lemon opened December 2017 at 279 W. Calaveras Blvd. Open for lunch.

Contact: (408)609-6688

Lanzhou Hand Pulled Noodles opened October 2017 at 1818 Milmont Drive. Open for lunch and dinner.

Contact: (669) 284-3959

The Sandwich Spot opened September 2017 at 176 Ranch Drive. Open for lunch.

Contact: (408)878-1818 or thesandwichspot.com.

Thalappakatti Restaurant opened August 2017 at 252 Ranch Drive. Open for lunch and dinner.

Contact (408)942-8425 or thalappakattica.com.

MILPITAS SAFE PROGRAM SUCCESSFULLY GRADUATES 18 NEW RESIDENTS



The Milpitas Strategic Actions For Emergencies (SAFE) Program is an emergency preparedness curriculum created to save lives and reduce property damage by training individuals to initiate mitigation activities before or immediately following an emergency. The City of Milpitas closed out Year 16 of the program by graduating 18 new residents. The Class of 2017 graduates covered a total of 20 hours of Federal Emergency Management Agency training and drilling, with specific coursework in fire safety and utility training, radio communication, medical triage and treatment, hazardous materials, terrorism, cribbing, search and rescue and disaster psychology. The Milpitas SAFE Program has successfully graduated over 200 residents since the inception of the program. To receive free emergency preparedness training or become a member of the Milpitas SAFE Program, please contact (408) 586-2800 or email oes@ci.milpitas.ca.gov.

WHERE CAN I FIND OUT ABOUT CITY JOBS?



The City of Milpitas lists our job opportunities on the City website at www.ci.milpitas.ca.gov/jobs and on www.CalOpps.org. In order to hire the best employees, City of Milpitas strives to offer

competitive salaries and benefits with other local jurisdictions. Qualified residents are encouraged to apply. Interested individuals can find out more about the City of Milpitas, our employee benefits, and each department by visiting www.ci.milpitas.ca.gov. Follow us on Twitter @MilpitasCityJob and LinkedIn to find out more about our job postings.



STRIVING TO ENHANCE CPR IN THE COMMUNITY

The Milpitas Fire Department has deployed new life saving equipment in the community. The LUCAS Chest Compression System is a safe and efficient tool that standardizes chest compressions in accordance with the latest scientific guidelines. It provides the same quality for all patients and over time, independent of transport conditions, rescuer fatigue, or variability in the experience level of the caregiver. By doing this, it frees up rescuers to focus on other life-saving tasks and creates new rescue opportunities. The City of Milpitas is proud to report that the survivability rate for sudden cardiac arrest in patients has increased by 10% since deployment of the LUCAS device. This has given our community one of the highest survivability rates in Santa Clara County. Community members can help in these life saving measures by participating in free Hands-Only CPR training provided by the Milpitas Office of Emergency Services and your Milpitas Firefighters. The next Hands Only CPR training will take place on April 28, 2018, and residents interested in participating are encouraged to call 408-586-2860 to reserve a spot.

US PASSPORT APPLICATION SERVICE AVAILABLE AT CITY HALL

If you are planning a trip abroad this year, now is the time to apply for your US Passport. Milpitas residents, workers, and children in need of a new or renewed passport can schedule an appointment at City Hall on Mondays, Tuesdays, Thursdays, Fridays from 9:00 a.m. to 11:30 a.m. and 1:30 p.m. to 2:30 p.m., and Wednesdays from 1:00 p.m. to 3:30 p.m. Appointments must be scheduled well in advance, and walk-in service is not available. Applicants are encouraged to call weeks ahead during the school year due to high volume of travelers. To schedule your appointment, please call (408) 586-3009 or email passportappt@ci.milpitas.ca.gov. All forms and a fee schedule are found at www.travel.state.gov.





FREQUENTLY ASKED QUESTIONS:

What is Silicon Valley Clean Energy?

SVCE is a community-owned electricity provider for the majority of Silicon Valley communities, including Milpitas, Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Morgan Hill, Mountain View, Saratoga, Sunnyvale and unincorporated Santa Clara County. Other Bay Area communities like Marin, San Francisco, San Mateo, and Sonoma Counties are already successfully up and running, and Alameda County and the City of San Jose are expected to launch in 2018.

Why is Silicon Valley Clean Energy enrollment automatic and I have to opt-out in order to stay with PG&E?

California law require community-owned electricity providers like SVCE to become the default provider of electric generation for customers within its service area, and operate as an opt-out program. Customer choice is very important to SVCE, so they provide four written notices to customers – two before and two after enrollment – so that you can choose where your electricity comes from, and how your dollars are spent.

How much clean energy does Silicon Valley Clean Energy provide?

SVCE sources clean and renewable electricity on behalf of our customers. All electricity products are carbon free, but each has a different percentage of renewable energy. GreenStart, the standard product is at least 50% renewable, and is carbon free. Customers can elect to pay a small premium (less than one cent per kilowatt-hour) for GreenPrime, which is 100% renewable and carbon-free.

Does Silicon Valley Clean Energy replace PG&E?

No. SVCE replaces PG&E's electric generation services with a local, publicly controlled electric generation service. SVCE purchases clean, carbon-free electricity, which PG&E then distributes to homes and businesses. PG&E continues to provide billing service, starts and stops when you move, resolves outages, performs power line maintenance and remains responsible for all gas services.

Am I still eligible for various rebates from PG&E, like for EV or Energy Efficiency?

Yes, SVCE customers remain eligible for PG&E rebate programs since those are funded by Public Purpose

Program fees. Those fees will still be paid on PG&E bills as part of the PG&E transmission and distribution portion of the bill.

Are customers in low-income qualified programs still eligible for those programs after joining Silicon Valley Clean Energy?

Yes. SVCE customers remain eligible for PG&E's CARE and FERA programs for income-qualified customers. Medical Baseline customers also receive a greater discount with SVCE. No additional action is necessary to remain in the program if already enrolled.

COMMUNITY-BASED BUDGETING COMES TO MILPITAS



The Milpitas City Council adopts a budget each year to fund critical operations that serve the needs of our community. A budget represents an organization's priorities by placing funding behind what is important to that community. Financial resources are always finite and priorities must be set in advance to best allocate limited resources that meet the community's needs. Understanding this, the Milpitas City Council recently asked its staff to develop a more participatory budget process that has input from the community, business leaders, City employees, and agencies with which Milpitas collaborates with prior to development of the 2018-19 budget. The City engaged the well-respected firm, Management Partners, to facilitate these discussions and assist in budget outreach efforts. This partnership started in November 2017 with a half-day Budget Education Workshop and carried through January 2018 with interviews with Councilmembers and City department directors, meetings with City labor groups, and focus group sessions with City commissioners, community leaders, and partner agencies. These efforts culminated in online employee and community budget surveys and two community budget workshops in late January 2018. Input from these efforts will be provided to Council at a Budgetary Strategic Planning session on February 3, 2018. Residents interested in participating in the budget process are encouraged to email FIN@ci.milpitas.ca.gov.



City of Milpitas
455 E. Calaveras Blvd.
Milpitas, CA 95035
(408) 586-3000
www.ci.milpitas.ca.gov

CONTACT INFORMATION

Visit the website for more information: www.ci.milpitas.ca.gov
All phone numbers listed below have a (408) area code

Building & Safety	586-3240	Recreation Services & Community Center	586-3210	Reduce, Reuse Info	586-2680
Building Inspection Requests	586-2797	Senior Center	586-3400	Utilities	586-2600
Building Permits	586-3240	Sports Center	586-3225	Rates/Billing/Info	586-3100
City Attorney	586-3040	Planning & Neighborhood Services	586-3279	Emergency (after hours)	586-2400
City Hall	586-3000	Abandoned Vehicles	586-2400	Volunteer Services	586-3210
Mayor Rich Tran	586-3029	Code Enforcement	586-3279	Water	
Vice Mayor Marsha Grilli	586-3031	Graffiti HOTLINE	586-3079	Billing Questions	586-3100
Councilmember Garry Barbadillo	586-3024	Housing Rehab Loan Program	586-3286	Water Conservation Hotline	586-2605
Councilmember Bob Nuñez	586-3023	Junk Cars/Private Property	586-3078	Water Emergencies	586-2600
Councilmember Anthony Phan	586-3032	Neighborhood Beautification	586-3074	8am-5pm Mon-Fri	
City Clerk	586-3001	Planning & Zoning	586-3279	Water Emergencies	586-2400
Passport Hotline	586-3009	Police	586-2400	After Hours	
City Manager	586-3051		586-2400	Water Quality Questions	586-2600
Emergencies -24/7	9-1-1		9-1-1	Water Waste/Drought	586-2666
Engineering	586-3300	Business & Services	586-2400	Telecommunications for the Deaf (TDD)	
Finance Department	586-3100	Crime Tip Line	586-2500	Emergency	9-1-1
Business License	586-3100	Emergencies - 24/7	9-1-1	Police Department	586-2484
Fire	586-2800	Government Access	586-2730	IMPORTANT ADDRESSES	
Office of Emergency Services	586-2801	TV-Channel 15	586-2600	City Hall	455 E. Calaveras Blvd.
Disaster Preparedness	586-2801	Public Works	794-7240	Senior Center	40 N. Milpitas Blvd.
Earthquake Safety Information	586-2801	Animal Services	586-2600	Community Center	457 E. Calaveras Blvd.
Emergencies - 24/7	9-1-1	Maintenance Services	586-2600	Sports Center	1325 E. Calaveras Blvd.
Fire Prevention	586-3365	Tree Removal	586-2600	Library	160 N. Main St.
General Information	586-3000	Light Reporting	586-2600	Police Department	1275 N. Milpitas Blvd.
Human Resources	586-3090	Pot Holes	586-2600	Fire Department	777 S. Main St.
Library	262-1171	Flooding	584-2600		
Purchasing	586-3161	Recycling/Garbage	988-4500		
Economic Development	586-3052	Milpitas Sanitation			



For Questions or Comments Regarding this Newsletter, Please Call (408) 586-3058.

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