



The City of Milpitas introduces...

# Shopping Cart Retrieval Program



## What is this program?

Retail stores offer essential goods, but stray shopping carts pose safety hazards. Milpitas Municipal Code Title V, Chapter 13 ensures cart owners prevent removal and facilitate retrieval, enhancing community safety.

Businesses providing shopping carts for customer use are required to participate in one of two options to comply with the ordinance:

### 1) Submit the Cart Removal Prevention Plan

Cart owners are required to develop and implement a specific plan to prevent customers from removing shopping carts from the business premises.

### 2) Join the Abandoned Shopping Cart Retrieval Program

The City of Milpitas will partner with you in our Program to pick up your shopping carts within city boundaries and return them to your store for a \$12 per cart retrieval fee.

## Program Benefits

- Carts are directly returned to your store within a day, if possible
- You pay only \$12.00 per cart. If you do not join the program, it would be \$36 per cart retrieval fee.



## Letter of Notice

Letter details the requirements for store owners to prevent abandoned carts in our community. Select an option below and provide the required documents within 60-calendar days from the date of the letter.



*Respond to either:*

**Submit a  
Cart Removal  
Prevention Plan**

**OR**

**Join Abandoned  
Shopping Cart  
Retrieval Program**

## How to report abandoned carts on street/sidewalk

Please provide shopping cart location and number of cart(s)



Email:  
Code\_Enforcement  
@milpitas.gov



Hotline:  
(888) 992-4778



MyMilpitas App

For general questions, please contact: Code Enforcement at (408) 586-3078 or [Code\\_Enforcement@milpitas.gov](mailto:Code_Enforcement@milpitas.gov)