



City of Milpitas

455 E. Calaveras Blvd. Milpitas, CA 95035

Contact:

Charmaine Angelo, Public Information Officer
cangelo@milpitas.gov
408-906-9603

City of Milpitas Launches New Website

Milpitas, CA – June 23, 2023 – FOR IMMEDIATE RELEASE

This week, the City of Milpitas launched a new website, Milpitas.gov, a modern and user-friendly online platform for the community to connect, engage, and access vital information.

“Our new website represents a significant step forward in our commitment to improving accessibility for all of our residents, business owners and other stakeholders. Our priority is to make information and resources more readily available to everyone,” said Mayor Carmen Montano.

The new Milpitas.gov offers the following features:

- **Streamlined Navigation Menu.** With intuitive menus and search functionality, residents will be able to quickly locate the information they need.
- **Mobile-responsive Design.** Information on our website is adapted to any device and screen size, for both desktop and mobile devices.
- **Virtual Assistant.** Answers to frequently asked questions will be provided 24/7 from any device through a Chatbot/How may I help you button.
- **New Email Notification.** Residents can subscribe to press releases, info memos, newsletters, event announcements, etc.
- **Translation Tool.** Through a click of a button the translated version of the webpage will be displayed in a matter of seconds. From widely used languages in our community such as Chinese, Vietnamese, Tagalog, Spanish, and Hindi to less commonly used languages, our tool has the Milpitas community covered.

The website redesign was inspired by community input as well as internal and public feedback. The new site will now serve as an enhanced information hub for residents, business owners, and other stakeholders and enable City staff to manage content and provide more timely updates. With a range of new features, the new site is expected to augment communication, foster civic participation, and improve the overall quality of life for the Milpitas community.

The public is invited to explore the new Milpitas.gov, familiarize themselves with the new features, provide feedback, and invite friends, family, and colleagues to visit the site.

###

About the City of Milpitas

About the City of Milpitas Located at the southern end of San Francisco Bay, Milpitas is a progressive community that is an integral part of Silicon Valley. A full-service City with water utility, sewer utility, police and fire services, Milpitas is a flourishing community with a very diverse and inclusive resident population of over 80,000. Often referred to as the Crossroads of Silicon Valley, the City is situated between major thoroughfares in the Bay Area and considered a highly desirable location for world-class technology companies seeking to build a central base of operations. With the addition of the new Milpitas Transit Center offering BART, light rail, and bus service, and multiple new mixed-use development projects, along with a host of new City Plans and Programs in support of an inspiring and sustainable future, the City is at the forefront of building the next generation economy. For more information, visit: www.milpitas.gov