



MEMORANDUM

Milpitas Police Department

DATE: February 4, 2019
TO: Honorable Mayor and City Council
THROUGH: Julie Edmonds-Mares, City Manager
FROM: Armando Corpuz, Chief of Police
SUBJECT: Police Department Updates

I wish to share Police Department updates on crime, recruitment, community engagement, and staffing. This is an opportunity to celebrate 2018 achievements and recognize ongoing challenges.

Crime Statistics

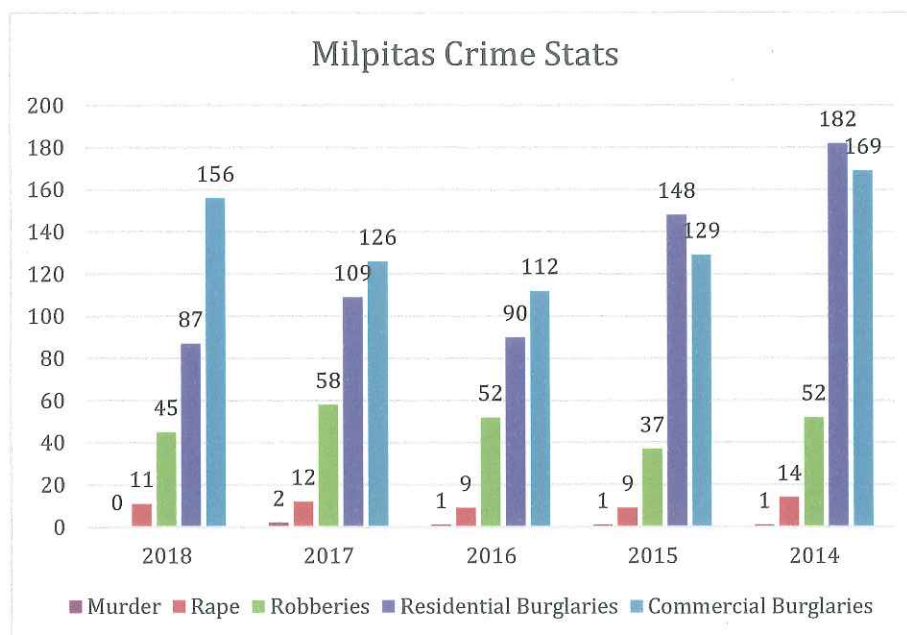
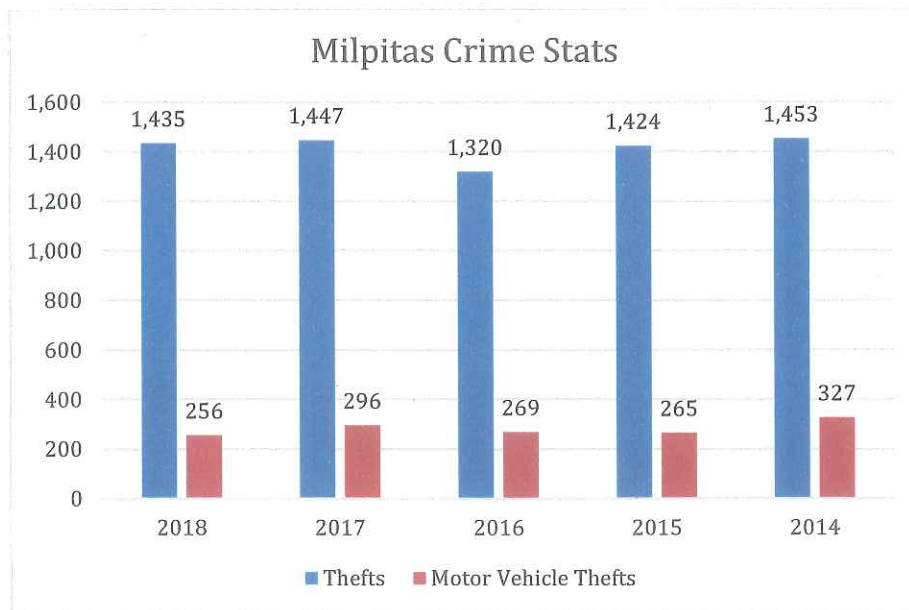
The Uniform Crime Reporting (UCR) program is a Federal Bureau of Investigations (FBI) effort to compile national crime data from over 18,000 law enforcement agencies. Part 1 UCR index crimes consist of property and violent crime categories. The property crime category includes crimes of theft, burglary, and motor vehicle theft. The violent crime category includes crimes of murder, forcible rape, robbery, and aggravated assaults.

In 2018, the City of Milpitas experienced a 3.39% reduction in Part 1 crimes. The most notable 2018 decreases included a 22% reduction in robberies and a 20% reduction in residential burglaries. Based on the available data, 2018 residential burglaries are at a seventeen-year low.

Auto burglaries persist in the region. In 2017, our City experienced a 16% increase in auto burglaries and, in 2018, we realized another 4% increase.

This past year, commercial burglaries increased 24%, aggravated assaults decreased 26%, and our City did not have any homicides.

The charts on the following page provide a 5-year overview of Milpitas Part 1 crime statistics. The first chart includes the statistics in thefts and motor vehicle thefts. The second chart includes data on all other Part 1 crimes, except statistics on aggravated assaults and arson. Auto burglaries, shoplifting, and other larcenies are incorporated into the theft category.



Recruitment / Training / Staffing

In 2018, we established a recruitment team to aggressively recruit police officer and dispatcher applicants. In addition, we implemented an applicant orientation to better evaluate applicants and support their success in our application process. Our recruitment team attended 154 recruitment events and contributed 1,129 hours towards recruitment. In total, our staff contacted over 7,100 event attendees. We have extended the scope of our recruitment team to include recruitment for all vacancies.

Last year, I extended 16 conditional job offers to police officer applicants that will result in the hiring of 15 applicants. Four of these applicants will begin the police academy, in March 2019, and begin their employment shortly before the academy. We, currently, have three police officer

trainees in academies and three police officers in our field-training program. We have two police officer vacancies and I expect to fill these vacancies and over hire in the coming months.

Three dispatchers and two interns were hired, last year. We continue to recruit for all vacancies, which include positions for Records Clerk, Evidence Technician, Support Services Manager, Police Officer, Crime Analyst, and Dispatchers.

Police Department staff received 5,283 hours of training, in 2018. This is a 12.4% increase from the prior year. The most notable accomplishment is that 53 police officers completed Principled Policing training between January 2018 and January 2019. Principled Policing training and Crisis Intervention Training remains a high-priority. The Police Department hosted four Principled Policing training days, this past year.

Community Engagement

In November 2018, we hosted our inaugural Coffee with-a-Cop, in Milpitas. The event provided an opportunity for the community to meet with police officers, records clerks, and an evidence technician. The community attendees were supportive of our staff and the event provided an opportunity to respond to public safety questions. The next event will be Breakfast with-a-Cop at Christy's Donuts, on February 16, 2019.

We continue to explore additional community engagement opportunities. These opportunities include, but are not limited to, collaboration with the Milpitas Unified School District (MUSD) Parent-Teachers Association, the MUSD, and faith-based organizations.

In 2018, our staff implemented a Teen Citizen Academy. The academy attendance was light but we are exploring other opportunities to promote the service. Our goal is to host a 2019 academy and increase attendance.

Our Police Athletics League (PAL) sports program supported more than 1,000 young athletes. The PAL sports program is managed through our Police-Community Relations Unit and the staff work closely with volunteers that oversee our sports. PAL includes football, cheer, soccer, rugby, and Junior Giants baseball.

We remain responsive to requests for community presentations. Typically, we are able to complete presentations in less than 30 days of the request. The most noteworthy presentations were the (11) run-hide-fight presentations provided to the MUSD and private corporations. These presentations provide response recommendations to active violence on a private or public campus.

Additional Highlights

In September 2018, the Police Department, and several other public safety agencies, participated in a regional training exercise at the Milpitas BART station. The exercise was designed to evaluate interoperability and response protocols to an active shooter event involving mass casualty.

In October 2018, the Police Department accepted delivery of the armored MedEvac vehicle. Police Department staff completed community outreach for the policy development and implemented the policy.

In October 2018, we procured the drug Naloxone and implemented a policy for field use. Naloxone, also known as Narcan, is a nasal spray that counteracts the life-threatening effects of

an opioid overdose. Police officers are frequently on-scene at overdose calls prior to medical services. The Naloxone deployment, by police officers, has the potential of saving lives of those exposed to opioids.

In November 2018, we responded to the Santa Clara Valley Transportation Authority's (VTA) Request for Information for supplemental law enforcement services for the VTA transit center at the new Milpitas BART Station. Currently, the VTA uses the Santa Clara County Sheriff's Office to provide law enforcement services to all VTA property and the agreement for services expires on June 30, 2019. We expressed a significant interest in expanding our law enforcement services to the VTA transit center at the Milpitas BART station. We are awaiting the VTA to release a Request for Proposal and we will respond to the request.

In November 2018, we went live with Text to 9-1-1 and announced the technology to the public, in January 2019. This technology will allow citizens to report emergencies through text messaging when they are unable to phone 9-1-1.

In November 2018, the Police Department hosted a joint active shooter training at the Great Mall. The Milpitas Fire Department and Great Mall Security participated in the training.

In February 2018, our staff arrested two suspects for a 2016 homicide. One suspect absconded and, last month, was arrested in the state of Washington.

In 2018, our Dispatch staff answered over 96% of 9-1-1 calls within (10) seconds. The State of California Office of Emergency Services standard is answering 95% of 9-1-1 calls within 15 seconds. Our Dispatch staff continues to exceed expectations in this area.

Our Records Unit is meeting the demands of their workload while working through a new Records Management System software implementation.

Conclusion

The Police Department staff has worked diligently to safeguard this community and provide the highest level of service. Over the past decade, reduced staffing levels has required the Department to adjust service delivery and it significantly affected the work of each employee. I would be remiss if I did not take this opportunity to commend all of the Police Department staff for their accomplishments and dedication to each other and our community. The items highlighted in this memorandum were a result of their hard work and commitment. I am impressed and humbled by their actions.

Lastly, I see challenges ahead of us. The opening of the BART station, changing public policy, the increasing population, and increasing traffic volume will affect public safety. Our objective is to overcome existing and future challenges that will influence safety in this community. We will continue to collaborate with our community, hear their concerns, and implement solutions.